



COMPLAINT FORM

Firma Konfekcyjna Dziekański Maciej Dziekański

ul. Topazowa 33, 62-081 Baranowo

email: info@polishcustomknives.pl

telephone number: +48 504 131 063

Customer's name:.....

Home address:.....

Telephone number:.....

E-mail address:.....

PRODUCT INFORMATION

Product name and number:

Order number:

Date of product delivery:.....

Gross price:

DETAILED DESCRIPTION OF THE DEFECT / DAMAGE OF THE PRODUCT AND THE CIRCUMSTANCES UNDER WHICH IT WAS OBSERVED

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Date when the product defect / damage was observed:.....

.....

Location, date

.....

Customer's Signature

Additional information Please send the product together with a filled in complaint form and proof of purchase to the following address: Firma Konfekcyjna Dziekański Maciej Dziekański, ul. Topazowa 33, 62-081 Baranowo, Poland. Every complaint will be answered by Firma Konfekcyjna Dziekański Maciej Dziekański electronically via e-mail within 14 days after its receipt. If the complaint is considered in the Customer's favour, Firma Konfekcyjna Dziekański Maciej Dziekański will repair or exchange the product subject to the complaint for new one, with full value, or refund its value. In case the complaint is considered not justified, the product will be returned to the Customer together with the explanation. For detailed information on returns and exchanges of products, as well as the complaint submission process, please see our Terms and Conditions.